

## **Delivery**

We deliver our products by a parcel service, as a matter of principle we always use UPS. We reserve the right to use other shipment methods, especially shipment via haulage companies, on a case by case basis.

The delivery to the customer takes place on working days, during the day, countersigned, to an address specified by the customer. Delivery to parcel shops belonging to DHL, Hermes or other third parties is unfortunately not possible.

If the delivery to the address specified by the customers is not possible, the costs of shipment or the haulage company shall be borne by the customer. If costs are incurred for repeated attempts to deliver, we reserve the right to charge these additional costs to the customer.

We have the right to perform partial deliveries and our customers are obliged to accept these partial deliveries.

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